

Notice at Collection

Effective Date March 27, 2026

Pronto Insurance (“**Pronto**” or “**we**,” “**us**,” and “**our**”) collects your personal information support its business operations, including for the business purposes listed in the chart below. This Notice at Collection applies only to personal information that is not collected, processed, or disclosed in connection with insurance transactions subject to the Gramm-Leach-Bliley Act (“**GLBA**”) or applicable state insurance privacy laws.

To view our full Privacy Policy, please visit [Main Policy](#).

We will not sell the personal information we collect, however we do share it with third parties for cross-context behavioral advertising, as indicated in the chart below. To opt-out of this sharing of personal information, contact privacy@prontoinsurance.com.

Personal Information Collected

We may collect, and have collected in the preceding 12 months, the personal information categories listed in the table below for the stated business purposes, and share the information with third parties for cross-context behavioral advertising as indicated.

Personal Information Category	Business Purpose	Sold or Shared
Identifiers, such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, or other similar identifiers.	<ul style="list-style-type: none">• Improve Your Customer Experience• Market our Services, including:<ul style="list-style-type: none">○ Marketing and advertising our products and services or those of third-parties;○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers	No.

	<p>(and communicate with you about such events).</p> <ul style="list-style-type: none"> • Security and Fraud Detection • Exercising and Defending our Legal Rights • Respond to Law Enforcement Requests • Customer Service and Technical Support 	
<p>California Customer Records personal information, which includes a name, address, telephone number, education, employment, and employment history.</p> <p>Some personal information included in this category may overlap with other categories.</p>	<ul style="list-style-type: none"> • Improve Your Customer Experience • Market our Services, including: <ul style="list-style-type: none"> ○ Marketing and advertising our products and services or those of third-parties; ○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers (and communicate with you about such events). • Security and Fraud Detection 	<p>No.</p>

	<ul style="list-style-type: none"> • Exercising and Defending our Legal Rights • Respond to Law Enforcement Requests • Customer Service and Technical Support 	
Commercial information, such as records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	<ul style="list-style-type: none"> • Improve Your Customer Experience • Market our Services, including: <ul style="list-style-type: none"> ○ Marketing and advertising our products and services or those of third-parties; ○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers (and communicate with you about such events). • Security and Fraud Detection • Customer Service and Technical Support 	No.
Internet or other similar network activity, such as browsing history,	<ul style="list-style-type: none"> • Improve Your Customer Experience • Market our Services, including: 	Some data is shared with our service providers for

<p>search history, information on a consumer's interaction with a website, application, or advertisement.</p>	<ul style="list-style-type: none"> ○ Marketing and advertising our products and services or those of third-parties; ○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers (and communicate with you about such events). <ul style="list-style-type: none"> ● Security and Fraud Detection ● Customer Service and Technical Support 	<p>analytics purposes. These service providers may use this for cross-context behavioral advertising. To opt out of all cross-context behavioral advertising, please visit: privacy@prontoinsurance.com.</p>
<p>Geolocation data, such as physical location or movements.</p>	<ul style="list-style-type: none"> ● Improve Your Customer Experience ● Market our Services, including: <ul style="list-style-type: none"> ○ Marketing and advertising our products and services or those of third-parties; ○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers (and communicate 	<p>No</p>

	<p>with you about such events).</p> <ul style="list-style-type: none"> • Security and Fraud Detection • Customer Service and Technical Support 	
Sensory data, such as audio recordings.	<ul style="list-style-type: none"> • Improve Your Customer Experience • Security and Fraud Detection • Exercising and Defending our Legal Rights • Customer Service and Technical Support 	No
Inferences drawn from other personal information, such as a profile reflecting a person's preferences and characteristics.	<ul style="list-style-type: none"> • Improve Your Customer Experience • Market our Services, including: <ul style="list-style-type: none"> ○ Marketing and advertising our products and services or those of third-parties; ○ Conducting special events, sweepstakes, surveys, programs, contests, and other offers (and communicate with you about such events). 	No

	<ul style="list-style-type: none"> • Customer Service and Technical Support 	
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We retain personal information for as long as necessary to carry out the purposes for which we originally collected it and for other purposes described in this Notice and our Privacy Statement.

We do not collect sensitive personal information.

Your Rights

California law provides residents with rights to know, access, correct and delete certain personal information, and the right to opt out of cross-context behavioral advertising. This includes:

- Right to know and access your personal information: You may request the specific pieces of personal information we have collected about you and to know:
 - the categories of personal information we've collected,
 - the categories of sources from which personal information was collected,
 - the business or commercial purpose for collecting the personal information, and
 - the categories of third parties with whom we disclose or share personal information.
- Right to deletion of personal information: You may request deletion of personal information collected from you, subject to certain exceptions including that we need the personal information to:
 - Complete a transaction or provide a good or service you requested, service your account, or take actions reasonably anticipated within the context of our ongoing business relationship,
 - Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities,
 - Comply with a legal obligation, or
 - Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.
- Right to correct personal information: You may request we correct any inaccurate information we have about you. We may request that you provide documentation to support your request and we will correct your information unless we determine that the personal information is more than likely accurate.

- Right to Opt-Out. You have the right to request that businesses stop sharing your personal information at any time, including through a user-enabled opt-out preference signal.
- Non-discrimination rights: We don't discriminate against you if you exercise any of the privacy rights described in this Privacy Statement.

To exercise the right to know (including data portability), delete, correct, or access described above, please submit a verifiable request to us by:

- Phone: 1-855-200-4567
- Email: privacy@prontoinsurance.com
- Sending a request to Privacy Department, Pronto Insurance 805 Media Luna Rd #400, Brownsville, TX 78520

Please describe your request with sufficient detail so we can properly understand, evaluate, and respond to it. You or your authorized agent may only submit a request to know, including for data portability, twice in a 12-month period.

If you want to exercise the right to opt-out, you can do so by clicking "Do Not Sell or Share my Personal Information" at the bottom of this page. You can also submit your request to opt-out of personal information sharing through an opt-out preference signal.

Contact us

- If you have any questions about this Notice or need to access it in an alternative format due to having a disability, please contact privacy@prontoinsurance.com and 1-855-200-4567.